Archway Station Short Takes August 2019 Check out Short Takes on the web @ http://archwaystation.net choose "Resources I links" located at the top, right of the page.

Archway Station Wellness & Recovery Center 121 Memorial Avenue Cumberland, MD 21502 301-724-2582 Ext. 5118 Website-http:// archwaystation.net

<u>Special Points</u> of Interest:

Vote For Your Favorite Worker

Path2help

Mercy Fest

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Complaint

August is National Eye Exam Month

August is National Eye Exam Month. There's a reason we have a whole month devoted to eye exams. Getting a regular eye exam is the best way to ensure that you'll catch problems early, use the right prescription lenses, and generally keep your eyes in great shape. Even if you think all is well, an eye exam is something you really shouldn't be putting off. Here's why.

Many problems with your eyes can go undetected for a while. You may think that your vision is pretty good, so that means there isn't a problem. This isn't necessarily true, though. Many times, only a dilated eye exam by your eye doctor can uncover eye diseases in their earliest stages. It's in those early stages when many diseases are at their most treatable. Waiting until there's a noticeable problem can potentially make it harder to treat.

Here's another thing to remember—your eye doctor may be able to alert you to overall health problems, too. Many people think the eye doctor can only tell you if there's a problem with your eyes. But the truth is, a comprehensive eye exam can tell you about other problems, as well. Diabetes, high blood pressure, high cholesterol and other diseases can be spotted through an eye exam. The doctor will examine the blood vessels, retina, and other parts of the eye to determine if there's a problem that isn't directly about your vision.

It makes sense when you think about it. Your eyes are part of an extremely complex system, and when something goes wrong there's a good chance it will affect them, too.

If you already have glasses or contacts, you may be wondering why you need to have a regular eye exam. They figured out the problem, and now you have glasses. That's the end of it, right? Not really. As people age, it's very common for their vision to continue to change. Which means you could be walking around with the wrong prescription, hurting your corrective lenses' ability to help you see clearly. This can happen slowly, so you may not notice it right away. A regular eye exam will ensure that you're using the right prescription lenses.

How Often Should You Get An Eye Exam?

For adults 18-60, it's recommended that you get a comprehensive eye exam every two years. For adults over 60, the recommendation jumps to once a year. The reason for this is that the risk for conditions like glaucoma, cataracts, and macular degeneration increase with age. Getting an annual eye exam can catch these issues early on, and help to prevent vision loss.

nt For more information about eye health visit: <u>http://eyecare2020.com/blog/2017/08/august-national-eye-exam-month/</u>

Archway Station, Inc. Person-Centered Planning Philosophy

Archway believes in and uses the philosophy and approaches of personcentered planning. One critical way to show respect for each person's individuality is through the use of person-centered planning which focuses on first, understanding the person and then, helping the person use effective decision-making skills to guide their journey of recovery.



On Friday, August 30, 2019 we will be celebrating Recognition Day by spending the full day at Rocky Gap State Park. We will leave the Center at 9:30AM and return to the Center at approximately 1:00PM.

Many thanks go out to Clara & Cindy who will be bringing lunch & dessert (to celebrate birthdays).

Hope you can join us!

August 2019 W&R Center ACTIVITY Schedule

Time	Monday Tuesday Wednes		Wednesday	Thursday	Friday
9:30- 11:00 11:00- <u>11:45</u> 11:45- 1:00				1 Community Integration — Meet at the Frederick St. bus stop @ 9am to choose a community activity to participate in. Return there @ 12pm to pick up your ordered packed lunch.	2 AM Circle & Short Takes Review
9:30- 11:00 <u>11:00- 11:45</u> 11:45- 1:00	5 AM Circle & Armchair Travel	6 Community Integration — Participate in a community activity of your choice. Meet W&R staff at the Frederick St. bus stop @ 12pm to pick up your ordered packed lunch.	7 AM Circle & Current Events <i>Lunch</i> PM Circle & Recreational Activity – You Choose	8 Community Integration — Meet at the Frederick St. bus stop @ 9am to choose a community activity to participate in. Return there @ 12pm to pick up your ordered packed lunch.	 9 AM Circle & Comparing Yourself to Others Lunch PM Circle & Recreational Activity – You Choose
9:30- 11:00 <u>11:00- 11:45</u> 11:45- 1:00	12 AM Circle & Movie/Rec. Activity & Monthly Progress Review <i>Lunch</i> PM Circle, Movie/Rec. Activity & Monthly	13 Community Integration — Participate in a community activity of your choice. Meet W&R staff at the Frederick St. bus stop @ 12pm to pick up your ordered packed	1 4 AM Circle & Stress Reduction Part 2 w/ Lisa & Monthly Progress Review <i>Lunch</i> PM Circle, Rec. Activity – You Choose & Progress Review	15 Community Integration — Meet at the Frederick St. bus stop @ 9am to choose a community activity to participate in. Return there @ 12pm to pick up your ordered	16 AM Circle & Movie/Rec. Activity & Monthly Progress Review <i>Lunch</i> PM Circle, Movie/Rec. Activity & Monthly

9:30- 11:00 11:00- <u>11:45</u> 11:45- 1:00	19 AM Circle & HIG? Meeting <i>Lunch</i> PM Circle & Recreational Activity – You Choose	20 Community Integration — Participate in a community activity of your choice. Meet W&R staff at the Frederick St. bus stop @ 12pm to pick up your ordered packed lunch.	21 AM Circle & Emergency Drill Lunch PM Circle & Recreational Activity – You Choose	22 Community Integration — Meet at the Frederick St. bus stop @ 9am to choose a community activity to participate in. Return there @ 12pm to pick up your ordered packed lunch.	2 3 AM Circle & Men & Women's Group Lunch PM Circle & Recreational Activity – You Choose
9:30- 11:00 11:00- <u>11:45</u> 11:45- 1:00	2 6 AM Circle & Personal Best Healthlines <i>Lunch</i> PM Circle & Recreational Activity – You Choose	27 Community Integration — Participate in a community activity of your choice. Meet W&R staff at the Frederick St. bus stop @ 12pm to pick up your ordered packed lunch.	28 AM Circle & Healthy Recipes <i>Lunch</i> PM Circle & Recreational Activity – You Choose	29 Community Integration — Meet at the Frederick St. bus stop @ 9am to choose a community activity to participate in. Return there @ 12pm to pick up your ordered packed lunch.	30 Recognition Day @ Rocky Gap All Day

COMMUNITY VOLUNTEER SCHEDULE

	Monday	Tuesday	Wednesday	Thursday	Friday
MORNING SCHEDULE					Food Bank Cleaning 9:30am- 11am
11:00 – 11:45	LUNCH	PACKED LUNCH	LUNCH	PACKED LUNCH	LUNCH
AFTERNOON SCHEDULE	Recycling as needed 11:45am- 1:15pm				
FOOD BOX DELIVERY ONE MONDAY & FRIDAY PER MONTH	8/5/19 FOOD BOX HOME DELIVERY IF NEEDED 11:45am- 1:15pm				8/9/19 FOOD BOX HOME DELIVERY 11:45am- 1:15pm

August 2019 - COMMUNITY ACTIVITIES

Earn 4 Recovery Points the week before at the W&R Center and then you can pick a community activity you want to join the following week.

DAY/DATE	ACTI	VITY		
	Morning 9:30-11am	Afternoon 11:45-1pm		
Wednesday, 7th 4 Recovery Points!	Shopping at Braddock Square	Constitution Park		
Wednesday, 14th 4 Recovery Points!	N/A MONTHLY PROGRESS REVIEW			
Wednesday, 21st 4 Recovery Points!	Let's go Fishing	Bowling @ White Oak Lanes		
Wednesday, 28th 4 Recovery Points!	Allegany County Library	YMCA		

Wellness & Recovery Center

Lunch M-W-F is served with bread, milk, & salad bar between 11am-11:45am

Packed lunches for Tuesday & Thursday must be ordered by 12pm the prior day

They will be delivered at:

Hope Station between 11:15-11:30 & Frederick St. Bus Stop 11:30-12pm

August 2019

Mon	Tue	Wed	Thur	Fri
			1	2
			Hoagie	Baked Fish
			Celery	Mac & Cheese
			Orange	Stewed
				Tomatoes
				Blueberries
5	6	7	8	9
Honey Mustard	Beef Bologna	Sloppy Joe	Turkey Salad	BBQ Pork
Chicken	Sandwich	Tater Tots	Sandwich	Sandwich
Broccoli	Red Pepper	Pineapple	Cauliflower	Cole Slaw
Apricots	Strips		Peach	Grapes
	Plum			
12	13	14	15	16
Meatball Sub	Tuna Salad	Chicken Thigh	Ham Sandwich	Hot Turkey
Steak Fries	Sandwich	Rice	South West	Sandwich
Honeydew	Baby Carrots	Black Beans	Salad	Mixed
	Cranberries	Banana	Clementine	Veggies
				Applesauce
19	20	21	22	23
Spaghetti w/	Pulled Chicken	Stuffed Peppers	Peanut Butter	Crab Cake
Meat Sauce	Salad	Green Beans	and Jelly	Roasted
Salad	Sandwich	Tropical Fruit	Sandwich	Potatoes
Pears	Baby Carrots		Chick Peas	Watermelon
	Kiwi		Strawberries	
26	27	28	29	30
Chicken	Turkey Wrap	Baked Ham	Roast	Smoked
Tenders	Asian Salad	Yams	Beef Sandwich	Sausage
Peas	Blackberries	Mandarin	Broccoli	Baked Beans
Jello/Fruit		Oranges	Cranberries	Cantaloupe

	Wellness & Recovery Center							
Morning Snack M-W-F (9:00am-9:30am) August 2019								
Mon	Tue	Wed	Thu	Fri				
			1	2 Celery Peanut Butter				
5 Cottage Cheese Peaches	6	7 Pancake Milk	8	9 Wheat Crackers Cheese Stick				
12 Cereal Milk	13	14 French Toast Applesauce	15	16 Graham Crackers Peanut Butter				
19 Yogurt Pretzels	20	21 Waffle Apple Juice	22	23 Oatmeal Milk				
26 Cinnamon Toast Pineapple	27	28 1/2 Peanut Butter & Jelly Sandwich Banana	29	30 English Muffin Clementine				

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Vote for Your Favorite Worker!

At a How's It Going? meeting, it was suggested that people have the chance to recognize workers who they think are doing a great job. So, here's your chance!

If you think someone is really great, tell us why. Fill out this form and send it to Sue Pyles at the Wellness and Recovery Center by 8/16. Sue will bring all the forms to the August HIG? Meeting. The group will then review and pick one staff person to be recognized for their great work.

Please pick someone who <u>has not won in the past year</u>.

Here's who has won: Tiona Rice, Amber Barncord & Claudia Wade

Person's name _____

Why I think this person is doing a great job:

Submitted by: _____

August Recipe Chicken Veggie Skillet



Ingredients:

- 1-1/2 pounds boneless skinless chicken breasts, cut into 1/2-inch strips
- 1/2 teaspoon salt
- 1/4 teaspoon pepper
- 6 teaspoons olive oil, divided
- 1/2 pound sliced fresh mushrooms

- 1 small onion, halved and sliced
- 2 garlic cloves, minced
- 1 pound fresh asparagus, trimmed and cut into 1-inch pieces

- 1/2 cup chicken stock
- 2 tablespoons cold butter, cubed

Directions:

- Sprinkle chicken with salt and pepper. In a large skillet, heat 1 teaspoon of oil over medium-high heat. Add half of the chicken; cook and stir 3-4 minutes or until no longer pink. Remove from pan. Repeat with 1 teaspoon oil and remaining chicken.
- In same pan, heat 2 teaspoons oil. Add mushrooms and onion; cook and stir 2-3 minutes or until tender. Add garlic; cook 1 minute longer. Add to chicken.
- Heat remaining oil in pan. Add asparagus; cook 2-3 minutes or until crisp-tender. Add to chicken and mushrooms.
- Add chicken stock to skillet, stirring to loosen browned bits from pan. Bring to a boil; cook 1-2 minutes or until liquid is reduced to 2 tablespoons. Return chicken and vegetables to pan; heat through. Remove from heat; stir in butter, 1 tablespoon at a time.

Nutrition Facts:

1 cup: 228 calories, 11g fat (4g saturated fat), 73mg cholesterol, 384mg sodium, 6g carbohydrate (2g sugars, 1g fiber), 25g protein. **Diabetic Exchanges:** 3 lean meat, 2 fat, 1 vegetable.

Originally published as Chicken, Mushroom, Asparagus Saute in Simple & Delicious April/May 2015

Path2Help



Path2Help is a search and referral software platform that exists to connect all people in need and the programs that serve them (with dignity and ease). Path2Help makes it easy for people facing social needs- and those who help others- to find and make referrals to appropriate programs and services for food, shelter, health care, work, financial assistance, and more. Create an account for free and try it out.

https://path2help.com/

Pill Bottle Recycling



Matthew 5:25 Ministries are an international aid and disaster relief organization. Empty #5 pill bottles are being accepted to be sent where medical supplies are needed or shredded for recycling.

"Our pill bottle program fulfills the dual needs of improving medical care in developing countries and caring for our environment."

https://m25m.org/

Pill bottles that are rinsed of residue and have labels completely removed may be sent to Rebecca P. @ 45 Queen Street.

MERCY FEST

Saturday-August 31, 2019

Roses Plaza, Cumberland

From 12 Noon until Midnight

LIVE MUSIC FEATURING: Jason McDonald, Playing for Pennies, Public Menace, Gary Boggs, David Barncastle, Hippie Christian Fellowship: The Band, Broken Angels, Robynn Lynn Mexico, Reign of the Hated, and MORE!

This event will include:

- * Free food and clothing
- * Kid friendly activities
- Treatment providers for Opiate addiction

Contact Maverick Dixon for more info @ 304-209-2484

This is a FREE event for all ages!





Do you enjoy playing D&D but don't have a group to play with?

Well here is your chance.... I am trying to get a game together. I am free most days and evenings. I live downtown and can easily have us play here at JFK. I have a DM/GM willing to run a game and we can both help with character creation. We have books for multiple versions of Dungeons and Dragons so can span multiple generations.

If you are interested, please feel free to call me @301-789-3633 and ask for Melissa

July Trivia Answers

1. Which Chinese Zodiac symbol is associated with the month of July?

- a. Goat
- b. Tiger
- c. Rat
- d. Ox

2. What is the birthstone for July?

- a. Opal
- b. Ruby
- c. Sapphire
- d. Emerald

3. What is the flower for the month of July?

- a. Morning Glory
- b. Gardenia
- c. Larkspur
- d. Hollyhock

4. Which Zodiac symbol is associated with the month of July?

- a. Capricorn
- b. Cancer
- c. Aries
- d. Libra

5. Which of these nations celebrates its birthday in July?

- a. Austria
- b. India
- c. Canada
- d. Fiji

August Trivia

1. Which animal is associated with summer?

- a. Tiger
- b. Pig
- c. Goat
- d. Ox

2. Which country singer was born on the 21st of August 1938?

- a. Travis Tritt
- b. Garth Brooks
- c. Kenny Rogers
- d. Conway Twitty

3. What or who was the month of August named after?

- a. A British King
- b. A roman Emperor
- c. The First Pope
- d. An Ancient Battle
- 4. What is the birth flower for August?
 - a. Marigold
 - b. Gladiola
 - c. Violet
 - d. Pansy
- 5. What is the gemstone for August?
 - a. Sapphire
 - b. Peridot
 - c. Opal
 - d. Garnet

July Word Scramble Answers

- 1. flga
- 2. rkowifesr
- 3. nndeneiedpec
- 4. aiaNInto
- 5. eAmacri
- 6. freftheora
- 7. bteylri
- 8. uJyl
- 9. deewnke
- 10.opraticit

flag **fireworks** independence **National America** forefather <u>liberty</u> July weekend <u>patriotic</u>

August Word Scramble

(Musical Instruments)

1. njoba 2. lleco 3.raeinctl 4. dmurs 5. etlfu 6. raugit 7. ricoahmna 8. rahp 9. dlimnnao 10. ngroa

Mental Health Word Search

Ρ	V	D	В	L	S	X	С	N	H	М	0	0	S
R	I	E	H	0	E	P	L	R	E	S	С	S	E
L	S	P	0	W	L	С	P	I	A	C	I	H	A
R	0	R	A	M	F	P	D	N	R	H	T	V	S
T	L	Е	0	0	H	Е	G	Ε	I	I	I	S	T
D	A	S	I	0	A	Е	I	S	N	Z	R	I	R
C	T	S	S	D	R	R	0	R	G	0	Ε	S	E
0	E	I	E	T	M	D	A	I	V	P	D	0	S
E	D	0	Z	D	L	L	U	I	0	H	S	H	S
S	D	N	P	D	0	N	0	L	I	R	С	С	Y
H	T	0	S	P	S	T	L	G	С	E	F	Y	R
D	E	D	I	С	I	U	S	D	Ε	N	N	S	P
A	I	B	N	A	Ε	E	I	S	S	I	Ε	P	0
0	R	N	A	N	X	Ι	Ε	Т	Y	A	R	R	B

DEPRESSION SCHIZOPHRENIA OCD ANGER BI POLAR STRESS ANXIETY PSYCHOSIS TIRED HEARING VOICES ISOLATED SUICIDE SELF-HARM LOW MOOD

Archway Station's Complaint Process

Before Using the Complaint Procedure

Remember, many times things can be worked out if people just talk things out. If you really think someone's done you wrong, try to tell the person what you're feeling. It's important to do that respectfully. It's important to be open, honest, and adult-to-adult. A beginning conversation might go something like this, "When you did _____, it made me feel _____." Sometimes it helps to practice what you're going to say. Try it!

Complaint Process

- It's meant to be quick and EASY.
- No matter what you complain about, no one will hold it against you.
- Forms are posted throughout the agency.
- Ask anyone to help support you.
- The BEST way to resolve an issue is to try to talk directly with the person to work things out.
- If that's not possible, talk to your TEAM LEADER.
- The Compliance Officer will review the complaint and try to resolve things if that becomes necessary.
- If necessary, Executive Director gets INVOLVED.
- The Board's Review Committee makes FINAL decision.

If you have any questions about this process, contact Archway's Compliance Officer at 777-1700 Ext.2125

Summary of Complaints August 2019

No complaints have been received since the last issue of Short Takes. There is nothing to report.

Archway Station's Complaint Form

Any person receiving or providing serv	vices may use this form. Follow the step-by-step process.
Your name:	Today's date://
Your complaint:	
	(use another page if necessary)
STEP 1: Talk to the person(s) of	(use another page if necessary) lirectly involved with your complaint. If you can't or if you're Feam Leader. TL must follow up within 2 wks.
Team Leader:	Date discussed://
Results of discussion:	
Complaint: has been resolved (has not been resolv	end of process)
In either case, send the form to Archwa	(provide a copy to the person)
STEP 2: Complaint review by t	the Compliance Officer.
Date received:// Date rev	riewed:// (within 2 weeks) With whom:
Results of Review:	
Compleint: bas been received ((use another page if necessary)
Complaint: has been resolved (has not been resolv	
If not resolved, send form to Archway	's Executive Director.
STEP 3: Complaint reviewed b	y Executive Director
Date received:/ Date rev	riewed:// (within 2 weeks) With whom:
Results of Review:	
Complaint: has been resolved ((use another page if necessary) end of process)
has not been resolv	

If complaint is not resolved, ED communicates the situation to the Board's Review Committee and follows recommendations of the Committee which are due in 2 weeks. Documentation of all complaints are kept by the Compliance Officer.

Attention!

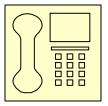
Material beyond this point doesn't change often, therefore, we will only include it quarterly.

If there is a change to any of this information in between times, we will alert you.

Be mindful:

If you use this information regularly, please keep this copy on hand.

Your next copy with this information included will be in the November Short Takes.



REACHING YOUR TEAM



Keep this directory handy to help you reach your team and other Archway staff

Queen Street 301-777-1700

Team 1	Press 1	BHA Residential Services	Press 6
Team 2	Press 2	DDA	Press 7
Team 3	Press 3	Dee	Ext. 2118
Referrals	Press 4	Wendy	Ext. 2120
CAYA	Press 5	Chantal	Ext. 2125

Wellness and Recovery Center 301-724-2582

Wellness & Recovery Center Staff Office	Press 4
Targeted Case Management	Press 5
Kitchen	Ext. 5100

Community Residential

Piedmont	301-722-3836
Penn / Utah	301-722-1314
Penn ²	301-777-8492

24hr. Residential

204 Fulton	301-777-3208
206 Fulton	301-724-1531

My HSW's extension is _____

DRIVER AVAILABLE dreamroine.com **Driver:** 1. Darwin Moore 202-674-1342

From time to time people have out-of-town appointments, and they need a ride. We are making a list of people who would be interested in providing rides for a fee. If you are interested in having your name added to this list, please call Sue at the W&R Center @ 301-724-2582 Ext. 5105.

W&R CENTER'S SCHEDULE

MONDAY-WEDNESDAY-FRIDAY

9:00 - 9:30	WELCOME & SNACK
9:30 - 10:00	GROUP # 1 STARTS
10:00 - 10:10	BREAK
10:10 - 10:30	2nd PART OF GROUP #1
10:30 - 10:40	BREAK
10:40 - 11:00	3rd Part of Group #1
11:00— 11:45	LUNCH
11:45 - 12:05	GROUP # 2 STARTS
12:05 - 12:15	BREAK
12:15 - 12:35	2nd PART OF GROUP #2
12:35 - 12:45	BREAK
12:45 - 1:00	3rd PART OF GROUP #2
1:30	CENTER CLOSES







If the weather is bad, the Center will go by what the Allegany County Transit System is doing. If they don't run, we don't open. If they don't start running until after 9 am, we open when they start running. Please listen to your radio when the weather is bad.

Attention!



Tuesday & *Thursday the Center is closed. Center staff will meet folks downtown @* 9:15 *am every Thursday and on Tuesday, as needed to*

participate in Community Integration Activities. Please, join us!

Cab Issues

If you have a complaint about the cab services while using a cab voucher, please call Terri Stevenson @ 45 Queen Street 301-777-1700 Ext. 2121.

Earning Recovery Points!

Another way you can have some fun is by earning enough recovery points to be able to attend special community-based activities one time a week. If you earn four (4) recovery points during the week, the following week you can be part of a community activity.

Some examples of activities are: swimming, bowling, canoeing, art exhibits, or special events. You can earn recovery points through any combination of the various level of supports below.

Level of Participation	Points Per Day	Pts. Earned from Previous Week
Get in a group or activity	One group or more a day	1 point a day
Volunteer at the Center	One hour or more a day	2 points a day
Volunteer in the Community	One hour or more a day	3 points a day

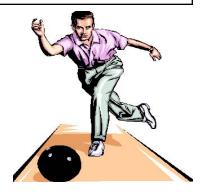
EXAMPLES OF HOW YOU CAN EARN ENOUGH RECOVERY POINTS TO PARTICIPATE IN A COMMUNITY ACTIVITY:

- #1 Group Participant: Attend one (1) group a day for four (4) days = 4 recovery points.
- #2 Volunteer at the Center: One (1) hour a day = two (2) points and participate in two (2) groups is a total of 4 recovery points.
- #3 Volunteer in the Community : One (1) hour per day = three (3) points and participate in one (1) groups for a total of four (4) recovery points.
- #4 Combination: Any combination of the above totaling four (4).



Call Sue Pyles for More Information

301-724-2582 Ext.5105



Volunteer Opportunities!

Feel Fulfillment and Purpose

Center Volunteer Positions:

- Kitchen Aide
- Maintenance Aide
- Short Takes Staff
- Clerical Aide
- Group Leaders
- Store



Process for moving up from Center Volunteer to Community Volunteer:

After you have been successfully volunteering at the Wellness and Recovery Center (W&R), you may become eligible to begin volunteer work in the community. W&R Workers give feedback to all volunteers and lets them know how they are doing. If you are interested in moving up to Community Volunteer, talk to a Center HSW and ask how you are doing and what improvements you might need to work on to become a Community Volunteer. The Team Leader and Center HSW decide who should be volunteering in the community based on individual performance.

Community Volunteer Options:

- Food Bank Worker
- Downtown Mall Worker
- Dog walker (as available)
- Recycling
- Food Box Worker, etc.
- Other opportunities as they become available

Characteristics of a Good Volunteer:

- Reliable—Completes volunteering duties at Center as assigned.
- Honest—Tells the truth about things—maybe even when it is hard to tell the truth. Admits mistakes.
- Accepts Feedback and Direction—Able to hear critique of work from W&R Center staff; able to take directions and follow them.
- Positive Attitude—Shows a happy, upbeat attitude about the work.
- Team Player—Gets along well with others.
- Mature Person—Acts like an adult; uses appropriate language; no horseplay.
- Safety Conscious—Uses equipment safely and doesn't take risks.
- Goal Oriented—Stays on the task at hand.



Food Club

What Is The Food Club?

The food club is a voluntary membership program to help your food budget last longer. The program is through the Western Maryland Food Bank and is operated by Archway's Wellness & Recovery Center.

How Does The Food Club Work?

You donate at least a \$6.00 membership fee every month and we'll (staff with help from members) deliver a box of food and non-food items to your home. You need to pay your donation at time of delivery.

How Do I Join?

Get an Application and Receipt & Release Form from your Human Service Worker. Fill out both forms and ask your HSW to turn them into the Wellness & Recovery Center.

That's It!

Someone from the Wellness & Recovery Center will call you to confirm a delivery date.

Below is the delivery schedule. If you have any questions, please call Holly or Sue at the Wellness and Recovery Center @ 301-724-2582 Ext. 5118 or 5105.

Delivery Schedule

Cumberland 9:30am – 11:00am on one **Monday** per month as needed —**see date on Community Volunteer Schedule**

LaVale / Frostburg / Lonaconing / Barton / Westernport / Rt.220: 11:45am-1:00pm on one **Friday** per month as needed -**see date on Community Volunteer Schedule**

Archway Station, Inc. Individual Rights & Responsibilities

Your rights

- We will treat you with courtesy and respect, even when we're working through a problem.
- We'll respect your culture and spiritual life.
- We'll give you information so that you can make informed decisions.
- While we're providing you services, there won't be any mental, physical, verbal, or sexual abuse or neglect from staff. Staff won't humiliate you.
- Staff will not take advantage of you, especially when it comes to your money and things you own.
- We don't use any sort of chemical restraint. When providing mental health services, physical restraints are not used. When providing services funded by the Developmental Disabilities Administration, physical restraints are used only when pre-approved as part of the person's behavioral plan.
- We will protect your privacy. Your records are protected and aren't available to staff who don't need to see them.
- You can see your Archway records by asking to do so. We'll respond quickly.
- We share information about you only with your permission.
- You have the right to develop your Individual Plan, as well as the right to have other people help you write it.
- We will do our best to resolve any of your complaints quickly. No one will hold it against you if you complain.
- We'll let you know how to contact self-help and advocacy services.
- We support your right to follow or not follow your treatment and health plans, including medications.

Your responsibilities

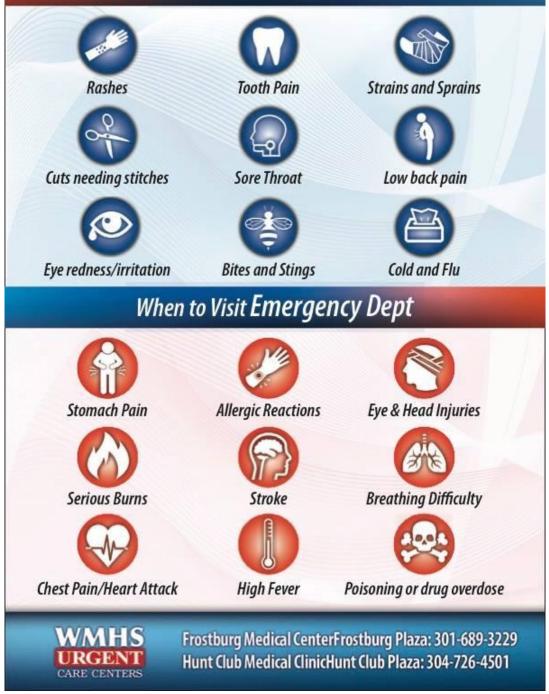
Our services are based on a partnership between you and the staff. We'll work together to write a plan that will help you reach your goals and follow through with the action steps. Your responsibilities include:

- Make choices that help you stay healthy & meet your goals.
- Participate in activities that promote physical, emotional, and spiritual health.
- Learn about your disability and treatment options.
- Understand benefits, risks, and side effects of medication so you can make informed choices.
- Apply for all eligible entitlement benefits.
- Participate in mental health treatment.
- Keep your appointments.
- Honor Archway's "Respecting Each Other" statement.
- Pay your portion or copay for services (if required).
- Respect Archway property as well as property of other services users.
- Report suspected fraud and abuse.

We'll review these rights and responsibilities when you start services and each July. If you ever need any of this information explained or if you feel your rights have been violated, contact Archway's Compliance Officer at 301-777-1700, Ext 2125. You can also fill out a complaint. Forms are posted at agency buildings.

URGENT CARE vs ED

When to Visit Urgent Care



ALLEGANY COUNTY TRANSIT SCHEDULE

	A	\LL	EG	AN'	YC	οι	IN.	ΓΥ
M-F 730 am - 4 pm	RE	D LI		Ugonito		A		
FREDERICK STREET	730	800	900	Hospita 1000	1100	<u>vi</u> 100	200	300
Kent Ave Johnson Heights	735	805	905	1005	1105	105	205	305
Health Department	739	809	909	1009	1109	109	209	309
WHMS - Hospital	741 744	811	911	1011	1111	111	211	311
Allegany College of Maryland Finan Center	744 	814	914 918	1014 	1114	114 	214 218	314
Decatur St. & Baltimore Ave	752	822	922	1022	1122	122	222	322
				lo Virgiı				
FREDERICK STREET	800	830	930	1030	1130	130	230	330
Cumberland Martin's HRDC Virginia Avenue		833 837	933 937	1033 1037	1133 1137	133 137	233 237	333 337
Potomac St. & Virginia Ave		841	941	1041	1141	141	241	341
HRDC Virginia Avenue		847	947	1047	1147	147	247	347
Cumberland Martin's		850	950	1050	1150	150	250	350
FREDERICK STREET RED LINE REQUEST STO	OPS - I	856	956 v Assoc	1056	1156	156	256	356
M-F 8 am - 430 pm			LINE					
				S. Cun	berlan	d		
FREDERICK STREET	800	900	1000	1100	100	200	300	400
Cumberland Martin's	803	903	1003	1103	103	203	303	403
S.Cumberland Marketplace		911		1111		211		411
Mt. View Apts/Cascades	<u>813</u> 815	<u>913</u> 915	<u>1013</u> 1015	<u>1113</u> 1115	<u>113</u> 115	213 215	<u>313</u> 315	<u>413</u> 415
Archway / Jane Frazier Cumberland Martin's	820	915 920	1015	1120	120	215	315	415
	020	020		Hospita			020	720
FREDERICK STREET	830	930	1030	1130	130	230	330	430
Decatur St./Baltimore Ave	934	934	1034	1134	134	234	334	
WHMS - Hospital Allegany College of Maryland	839 840	939 	1039 1040	1139 	139 140	239	339 340	
Cumberland Meadows Apts	845		1040		145		345	
Decatur St. & Baltimore Ave	851	945	1040	1145	151	245	351	
FREDERICK STREET	855	950	1055	1150	155	250	355	
M-F 730 am - 4 pm	GRE	EN I	LINE					
				es Cros				
FREDERICK STREET		730	900	1030	100	230		
Naves Cross Road. Sheetz Western Md Recovery		735 739	905 909	1035 1039	105 109	235 239		
Bedford Rd & Acre Ln / VFD		743	909 913	1033	113	243		
Bedford St & Marietta St		751	921	1051	121	251	-	
				o LaVa				
FREDERICK STREET		800	930	1100	130	300		
Centre St & Valley St Nat'l Hwy & Campground Rd		805 815	935 945	1105 1115	135 145	305 315		
LaVale Plaza (Ollies)		818	948	1118	148	318		
Red Hill Plaza		820	949					
Braddock Square	1	821	951	1121	151	321		
CC Mall Theaters & Walmart US 220 & Moss Ave (Shooters		<u>830</u> 840	<u>1000</u> 1010	<u>1130</u> 1140	<u>200</u> 210	<u>330</u> 340		
Goodwill Industries	5)	843				343		
Greene St & Fayette St.(Dingl	e)	852	1018	1148	218	352		
Kelly Rd YMCA (*By Request	,	*	*	*	220	*		
FREDERICK STREET	7	857	1027	1155	225	357		
Green Line Request s	tops -							
M-F 8 am - 430 pm			LINE					
				CC Mall 8	Frostb	urg)		
FREDERICK STREET		800	900			200	330	
Lee St & Paca St (Q C Tower			905			205		-
Greene St & Fayette St (Ding	le)		909			209		
CC Mall Theaters Only Weis Market			920 931		**1135 **1151		340 351	
Frostburg Plaza			934			234		
Bowery St & Paul St			939		**1159	239	359	
Braddock Rd (*Active Networ	k)	815	*	*	*	*	405	
College Ave & Maple St		820	941	**1110		241	410	
State St & Broadway To Country Club Mal	l.LaV:	823	944 Downto	**1112		244 d	412	l l
Main St Palace Theater	.,	827	948	**1116			X416	;
Frostburg Plaza		832	953	**1121	121			
Weis Market			955		125	255		
CC Mall Theaters Only Nat'l Hwy & Long Dr				**1130		310		
INALLERWY & LONG UP			1014		144	314		
FREDERICK STREET		854	1026		156	326	430	

 FREDERICK STREET
 854
 1026
 - 156
 326
 430

 GOLD LINE Request Stop - *Active Network, (X=Express I-68)

 **Shaded trip on Gold Line does NOT run to C C Mall when FSU is in session.

Tues & Fri only PURPLE LINE					
To LaVale, Lonaconing & Wester					
FREDERICK STREET	800	130			
Kelly Rd YMCA	807	137			
Lee St & Paca St (Queen City Towers)	810	140			
Seton Dr.	819	149			
CC Mall Theaters & Walmart	830	200			
MD 36 & Douglas Ave (Lonaconing)	855	225			
MD 135 McDonald's (Westernport)	915	<u>245</u>			
Westernport Senior Center	917	247			
MD 36 & Douglas Ave (Lonaconing)	930	300			
CC Mall Theaters & Walmart	955	325			
Seton Dr	1005	335			
Greene St & Fayette St (Dingle)	1010	340			
Kelly Rd YMCA	1016	346			
FREDERICK STREET To Hospital & ACM	1025	355			
Centre St & Valley St	1035				
Nat'l Hwy /Campground Rd	1045				
LaVale Plaza (Ollie's)	1048				
Braddock Square	1051				
CC Mall Theaters & Walmart	1100				
US 220 & Moss Ave (Shooters)	1110				
Greene St & Fayette St (Dingle)	1118				
Kelly Rd YMCA	1120				
FREDERICK STREET (To Naves Cross Rd)	1130				
Naves Cross Rd (Sheetz)	1135				
Western MD Recovery	1139				
Bedford Rd & Acre Ln VFD	1143				
Bedford Rd & Marietta St	1151				
FREDERICK STREET	1200				
M-F 550am - 230pi	n				

SILVER LINE - MORNING		VICE	
Virginia Ave & Offutt	555		
HRDC Virginia Ave	600		
FREDERICK STREET - To Hospital & ACM	605		
WHMS - Hospital	614		
Allegany College of Maryland (ACM)	617		
FREDERICK STREET - To CC Mall	630		
Centre St & Valley St.	632		
Nat'l Hwy & Long Dr.	642		
Nat'l Hwy & Vocke Rd	645		
Braddock Square Shopping Plaza	648 700		
Country Club Mall - Walmart	*		
Active Network - *By Request Only Main St Palace Theater (Frostburg)	720		
Frostburg Plaza	726		
Country Club Mall - Walmart	735		
US 220 & Moss Ave (Shooters)	745		
Greene St & Fayette St (Dingle)	752		
FREDERICK STREET	805		
FREDERICK STREET	810		
Mechanic St (JFK Apartments)	815		
Mountain View Apartments	825		130
Louisanna & Oldtown Rd	828		133
Kent Ave Johnson Heights	830		140
Post Office - Park Street			
	832		143
Allegany Nursing & Adult Day Care	900	100	
Mechanic St (JFK Apartments)	920	110	
FREDERICK STREET - To CC Mall	925		146
FREDERICK STREET - To CC Mall	930		150
Lee St & Paca St. (Queen City Towers)	935		155
Greene St & Fayette St (Dingle)	937		159
US 220 & Moss Ave (Pit & Go) Country Club Mall - Theaters/Walmart	943 1000		
Seton Dr.	1010		
Lavale Plaza (Ollie's)	1025		
Weis Market	1035		
Frostburg Plaza	1040		
Bowery St & Paul St	1045		
State Street & Broadway Frost Village	1050		
Main St Palace Theater (Frostburg)	1054		
Frostburg Plaza / Weis Market	1059		
Braddock Square Kohl's	1108		
Country Club Mall Theaters/Walmart	1115		
Seton Dr	1125		210
Nat'l Hwy & Long Dr	1135		
Greene St & Fayette St. (Dingle)			218
FREDERICK STREET - To S Cumberland	1150		225

YELLOW LINE EVENING SERVICE ON BACK

M-F 350p-8pm YELLOW LINE - EVEN	ING S	SERV	ICE
Virginia Ave & Offutt St	350		
HRDC Virginia Ave	353		
FREDERICK STREET - To Hospital & ACM	400	505	
Naves Cross Rd (Sheetz)	413		
WHMS - Hospital	419	513	
Allegany County Health Department	422		
Allegany College of Maryland (ACM)		<u>515</u>	
FREDERICK STREET - To CC Mall Express	430	525	
Lee St & Paca St Queen City Towers	435		
Greene St & Fayette St (Dingle)	437		
CC Mall Theaters Only (Express via I-68)	445		
FREDERICK STREET - To Hospital & ACM	505		
FREDERICK STREET - To South Cumberla	nd	EDE	745
Cumberland Martin's	na	525 528	745 748
South Cumberland Market Place		520 536	740 800
Mountain View Apts/Cascades		530 540	*
Archway Jane Frazier		542	*
Virginia Ave & Offutt St		550	*
HRDC Virginia Ave		600	
5			
Cumberland Martin's		602	
FREDERICK STREET - To CC Mall & Frostburg		605	
CC Mall (Express I-68) Theaters & Walmart		615	
LaVale Plaza (Ollie's)		625	
Weis Market/Frostburg Plaza		634	
Annapolis Hall		644	
Edgewood Commons		645 *	
Active Network (*By Request)			
College Ave & Maple St		648	
Main St Palace Theater		654	
Frostburg Plaza Weis Market		657	
Braddock Square		708	
CC Mall Theaters Lay over	for a few	-	
CC Mall Walmart		725	
FREDERICK STREET - To South Cumberland		745	

*Flex trip - drop off only - return to yard - End of day

Transfers

Transfers are free and only good for a one way trip when a second bus is needed to get to your destination. *Please ask the driver for a transfer when boarding. For your return trip you must follow the same procedure.* Most transfers take place Downtown Cumberland or the Country Club Mall.

Bus Passes

Monthly, Semester Passes, and One-way punch cards are available for purchase at the office. (Address below) or send a check or money order payable to Allegany County Transit, (be sure to include a return address) stating the type of pass requested.

Fares

\$2.00 CASH - No transfer fees. Passengers 5 years and under ride free with paying passenger. Half fares are available for those with Medicare, and qualifying ACT- issued half fare cards. Call 301-722-6360 for information about qualifications and

applications details.

Holidays

THERE WILL BE NO SERVICE ON THE FOLLOWING HOLIDAYS					
New Year's Day	Veteran's Day				
Martin Luther King Day	Thanksgiving Day				
Memorial Day	Day After Thanksgiving				
4th of July	Christmas Eve/Christmas Day				
Labor Day	New Years' Eve				

TRANSIT ALERTS

You can receive service related updates on your cell phone via text or email. To sign up, text **TRANSIT** to **888-777** or sign up at our website. You may unsubscribe at anytime. Standard messaging rates and fees may apply.

Alltrans - ADA Service

Alltrans is our ADA service, designed to meet the needs of our senior and disabled citizens who are unable to ride our fixed route, accessible buses. Trips must be reserved the day before service is requested. This transportation can be used for work, shopping, medical appointments, and recreation. The drivers are trained in CPR, first-aid, and passenger assistance. To request an application or schedule a pick-up call 301-724-1255 Monday - Friday, 8 am - 4 pm.

Nondiscrimination Policy
Allegany County Transit (ACT) is committed to ensuring
that no person is excluded from participation in or
denied the benefits of the transit services offered by ACT.
This policy is consistent with the requirements of Title VI
of the Civil Rights Act of 1964.
If you believe you have been subjected to unequal treat-
ment because of race, color, or national origin, you
have the right to file a formal complaint. Complaints
must be filed within one-hundred-eighty (180) days
following alleged discriminatory actions. For more infor-
mation or to submit a complaint, contact ACT by:
mail, telephone, or e-mail.
Elizabeth Robison-Harper, Transit Superintendent
Allegany County Transit
1000 Lafayette Avenue
Cumberland, MD 21502 Ph. 301-722-6360
erobison-harper@alleganygov.org

Service Cancellations and Delays

When weather conditions become unsafe, service may be suspended, delayed, or cancelled with as much notice as possible. Announcements of service interruptions will be announced on local radio stations WCBC, WTBO, and Magic 100.5. Notices can be received by text and email if you subscribe to Transit Alerts. Text **TRANSIT** to **888-777**.

Allegany County Transit office hours Monday through Friday 8 am to 4 pm Address: 1000 Lafayette Avenue, Cumberland Md 21502 Telephone: General information. 301-722-6360 Alltrans Telephone: Information or to make an appointment. 301-724-1255 Visit our website: www.alleganygov.org Click Departments then click Transit

Schedule Effective January 2, 2019

FOOD RESOURCES

Resources	Resources Address	Days for Pick Up	Time for Pick Up	Requirements	What's Available	How Often	Other Important Information
Salvation Army Food Pantry 301-777-7600	701 East First St. Cumberland, MD 301-777-7600	Monday-Friday	9:00am-4:00pm Calling Ahead Recommended	Name, ID, SSN, Income & Birth Date For All In The Home	Commodity Foods	Q 30 days	N/A
Second Baptist Church 301-722-5190	1 Grand Avenue Cumberland, MD	Tueday & Thursday	9:30am-12:30pm	Fill Out Application	Non-perishables Cleaning Supplies When Available	Q 60 days	Kids & 65+ receive special consideration
Woman, Infants & Children (WIC) 301-759-5020 Call For Appointment	Allegany County Health Department Cumberland,MD	Monday- Friday	8am- 4:30 pm	Picture ID, Proof of Income, Proof of Address	WIC Vouchers	N/A	WIC Vouchers are birth to 5 yrs. Must complete intake & meet requirements
YMCA Brown Bag 301-724-5445	205 Baltimore Avenue Cumberland,MD	2nd Tuesday Of Every Month	1pm-4pm	Must Attend at Least 5 programs at Family Center a Month Prior to Food Pick-up	Variety of Food and Cleaning Supplies	Q 30 days	Family Programs Offered 9am- 4pm Monday-Thursday Call for Van Schedule 301-724-5445 Ext.107
Frostburg Food Pantry Bill Fafferty 301-707-0330	Hill Street School Frostburg, MD	Monday- Friday	By Appointment Time Only	Referral Through DSS, Red Cross & some Churches	Non-Perishable Food Voucher to Save-a-lot or B&B Meats	Q 60 days	Frostburg, Eckhart & Mt Savage Resident Only
USDA Government Food Program 301-724-4467	12504 Naves Cross Rd. Cumberland, MD	Wednesday & Thursday Friday	9 am - 2 pm 9 am- 5 pm	Fill Out Application, Proof of Income and SSN (All in house hold)	Non- Perishable Cleaning Supplies Paper Products Various Food Items	Q 30 days	\$8.00 Donation Must meet requirements
Union Rescue Mission 301-724-1585	16 Queen City Pavement Cumberland, MD	Monday - Friday	Lunch 11:30am - 1:00pm Dinner 5:00 PM	NA	A meal & a bed	All the time	301-724-1585

FOOD RESOURCES (Continued)

Resources	Resources Address	Days for Pick Up	Time for Pick Up	Requirements	What's Available	How Often	Other Important Information
First Nazarene Church 301-777-1480	508 E. Oldtown Rd Cumberland, MD	Emergency Only	Emergency Food Only	Fill out application Proof of income, SSN All in household	Food	Q 30n days	See Pastor Gary Barkley
Interfaith Community Pantry Call DSS	301 Cumberland St Cumberland, MD	Monday - Friday Closed when country schools are closed due to bad weather	9:30 am - 3:00 pm	Referral Through DSS Red Cross and some Churches	Non- Perishables Cleaning Supplies on Occasion	Q 30 days	Excludes Lavale, Frostburg Eckhart,Mt. Savage, George's Creek, and Westernport
LaVale United Methodist Church 301-722-6800	565 National Hwy. Lavale, MD	Tuesday & Thursday	1:00-2:30pm	Picture ID Referral Needed	Non- Perishables	Q 60 days	N/A

To apply for an Independence Card, visit DSS at Frederick St., Cumberland, MD, Monday through Friday 8 a.m. to 2 p.m. For more information, call 301-784-7000. To see if you qualify for the programs above that require a DSS referral, please contact Diane Dolly at 301-784-7254.

ALCOHOLICS ANONYMOUS MEETING LIST

Sunday-Monday	Monday Continued - Tuesday	Wednesday
11:00am O/D Sunday Serenity Fort Recovery 418 N. Centre St. Cumberland, MD	7:00pm CLOSED SP/D/ST New Freedom & Happiness Step Group St. Luke's Lutheran Church Frederick St. Cumberland, MD	7:00am –7:30am O/D Early Bird Gilchrist Building 205 Baltimore St. Cumberland, MD
3:00pm O/D/HA*/IN Massie Meeting Massie Unit/Finan Center Country Club Rd Cumberland, MD	8:00pm O/SP/D Frostburg Monday Night Group First Presbyterian Church 33 Broadway St. Frostburg, MD	12:00pm O/D/SP New Life Group Fort Recovery 418 N. Centre St. Cumberland, MD
6:00pm O/D New Beginnings Salem United Church 78 Broadway St. Frostburg, MD	Tuesday	5:00pm O/D Recovery 101 Allegany College of Maryland Student Center Room 41 Willowbrook Rd. Cumberland, MD
8:00pm O/D/S/ST Sunday Night Step Meeting St. Paul's Lutheran Church 15 N. Smallwood St. Cumberland, MD	7:00am –7:30am O/D Early Bird Gilchrist Building 205 Baltimore St. Cumberland, MD	6:30pm O/D/BB Kindred Spirits Women's Group First Presbyterian Church 33 Broadway St. Frostburg, MD
Monday	11:00am O/D/BB HOW Group Trinity Lutheran Church 328 N. Centre St. (Corner of N. Centre & Smith St.) Cumberland, MD	8:00pm O/SP/D Easier Softer Way Group First Presbyterian Church 33 Broadway St. Frostburg, MD
7:00am –7:30am O/D Early Bird Gilchrist Building 205 Baltimore St. Cumberland, MD	8:00pm O/SP Fort Cumberland Group Emmanuel Episcopal Church (Lower Parish) Corner of Washington & Greene St. Cumberland, MD	8:00pm O/SP/D/HA* New Hope Group St Patrick's Catholic Church 201 N. Centre St. Cumberland, MD
12:00pm O/SP/D New Life Group Fort Recovery 418 N. Centre St. Cumberland, MD	8:00pm O/D/BB Little Big Book Salem United Church 78 Broadway St. Frostburg, MD	8:00pm IN/O/D/HA* Massie Meeting Massie Unit/Finan Center Country Club Rd. Cumberland, MD

Thursday	Friday	Saturday
7:00—7:30am O/D Early Bird Gilchrist Building 205 Baltimore St. Cumberland, MD	7:00—7:30am O/D Early Bird Gilchrist Building 205 Baltimore St. Cumberland, MD	12:00pm O/D/HA* New Hope Group St. Patrick's Catholic Church 201 N. Centre St. Cumberland, MD
11:00am O/D Chapel Hill Group Church of Christ 4th St. & Memorial Ave Cumberland, MD	12:00pm O/D New Life Group Fort Recovery 418 N. Centre St. Cumberland, MD	8:00 p.m. O/D Frostburg A.A. Grapevine First Presbyterian Church 33 Broadway St. Frostburg, MD
1:00pm SP/IN/HA* Finan Center Meeting Thomas B. Finan Center Country Club Rd. Cumberland, MD	8:00pm O/SP/D Frostburg Serenity Group First Presbyterian Church 33 Broadway St. Frostburg, MD	8:00 p.m. SP/HA*/IN Saturday Night Live Massie Unit/Finan Center Country Club Rd. Cumberland, MD
8:00pm O/D/S Back to Basics Meeting of the Little Big Book Group Salem United Church 78 Broadway St. Frostburg, MD	8:00pm O/SP/D Fort Cumberland Group Emmanuel Episcopal Church (Lower Parish). Corner of Washington St. & Greene St. Cumberland, MD	
8:00pm O/BB/HA* Ridgeley Renegades Calvary United Methodist Church Prospect St. Ridgeley, WV		ABBREVIATION KEY O = Open D = Discussion HA = Handicapped
	Serenity Prayer God grant me the se- renity to accept the things I cannot change, courage to change the things I can, the wisdom to know the difference.	Accessible BB = Big Book SP = Speaker ST = Step IN = Institutional CLOSED = Member's Only

Fair Housing Laws

City of Cumberland

Chapter 9 of the Cumberland Code makes it illegal to discriminate in the sale or rental of housing based on race, color, religion, national origin, age, sex, sexual orientation, marital status, familial status, or physical or mental disability. The Human Relations Commission (HRC) investigates and conciliates complaints filed under Chapter 9.

The Federal Government

The Fair Housing Amendments Act makes it illegal to discriminate in the sale or rental of housing on the basis of race, color, religion, national origin, sex, disability, or familial status. The Department of Housing and Urban Development investigates and conciliates housing complaints filed under the Fair Housing Amendments Act of 1988 (FHAA). Persons who consider themselves to be victims of housing discrimination can file suit in Federal Court.

Related federal laws include:

Section 504 of the Rehabilitation Act Americans with Disabilities Act Equal Credit Opportunity Act

The State of Maryland

Title 20 of the MD Annotated Code makes it is illegal to discriminate on the bases of race, sex, familial status, color, national origin, age, religion, marital status, sexual orientation, genetic testing, physical and/or mental disability. The MD Commission on Human Relations investigates and conciliates complaints filed under Title 20. Real Estate Law (BOP, Section 16-526), forbids discriminatory practices by real estate brokers or agents, putting them at risk of losing their license. The Real Estate Commission enforces this law.

Fair Housing Laws

Title VIII of the Civil Rights Act of 1968, commonly known as the Fair Housing Act forbids dis-crimination based on race, color, religion or national origin in the sale, rental or financing of housing. In 1974, discrimination on the basis of sex was added. In 1988 Congress passed the Fair Housing Amendments Act that added people with mental and physical disabilities and families with children to the list of people protected by the Act. The amended law requires many public and private owners, developers and operators of housing to change any policies and practices that exclude people with disabilities. Also, any new multifamily housing built to be occupied for the first time after March 13, 1991 must be architecturally accessible. The 1988 amendments also created a stronger enforcement system, making it easier to file a complaint and to remedy discriminatory housing practices. Chapter 9 of the City of Cumberland Code extends the above protection to persons on the bases of their source of income. sexual orientation, age and family responsibilities.

To File A Complaint

Contact: Cumberland Human Relations Commission 57 N. Liberty Street Cumberland, MD 21502 joliver@allconet.org www.ci.cumberland.md.us (301) 759-6433

Maryland Commission on Human Relations 6 Saint Paul St. Baltimore, Maryland 21202 www.mchr.state.md.us (800) 637-6247

U.S. Department of Housing Urban Development 10 S. Howard St., 5th Floor Baltimore, MD 21201 md_webmanager@hud.gov www.hud.gov 1-(800) 955-2232

Are they Support Animals or Pets

The Fair Housing Amendments Act of 1988, Section 504 of the Rehabilitation Act of 1973, and Title II of the Americans with Disabilities Act protect the right of people with disabilities to keep emotional support animals, even when a landlord's policy explicitly prohibits pets. Because emotional support and service animals are not "pets." but rather are considered to be more like assistive aids such as wheelchairs. the law will generally require the landlord to make an exception to its "no pet" policy so that a tenant with a disability can fully use and enjoy his or her dwelling.

HUMAN RELATIONS COMMISSION CUMBERLAND, MARYLAND

FAIR HOUSING FOR PERSONS WITH DISABILITIES

How to Recognize Discriminatory Housing Practices



WE DO BUSINESS IN ACCORDANCE WITH THE FEDERAL HOUSING LAW

Who is protected by Fair Housing Laws?

Fair Housing Laws provides protection from housing discrimination for housing applicants, tenants and buyers with any kind of disability. Whether it is a hearing or vision impairment, mental illness, physical disability, mental retardation, AIDS or HIV infection, epilepsy, cerebral palsy or any condition which substantially limits one or more major life activities. If you use a walker or a wheelchair, or have an assistive animal or a personal-care attendant, these laws protect you against housing discrimination. You're also covered if you have a record of having a mental or physical disability or if you are regarded as having a mental or physical disability.

Who must comply?

Property owners, landlords, housing managers, real estate agents, brokerage service agencies and lending institutions must comply. The Fair Housing Laws cover both privately owned housing and housing subsidized by federal funds, such as low-income public housing. Multifamily housing constructed for first occupancy after March 13, 1991 must comply with guidelines that make the complex adaptable for persons with disabilities. If the complex does not have an elevator, all first floor units must be adaptable. If there is an elevator, then all units on all floors must be built in compliance with the guidelines. Adaptable features include an accessible route from the parking to the entrance to the unit; an accessible entrance into the unit: maneuvering space throughout the unit; light switches, electric plugs and environmental controls at specified heights; usable space in the kitchen and bathroom, and reinforcements in the bathroom walls for addition of grab bars. In addition, tenants must be able to access areas of public use, such as the rental office, laundry facilities, mailboxes, and recreational facilities.

REASONABLE ACCOMMODATION

Fair Housing Laws require that housing providers make reasonable accommodations in their rules, policies, practices or services to give a person with a disability an equal opportunity to use and enjoy a dwelling unit or common space. Accommodations are "reasonable" when they're practical and feasible.

How can you get a reasonable accommodation?

You must request it. As the tenant, you have the responsibility to ask for an accommodation when it's needed.

How about assistive animals?

Any tenant who is in medical need of an assistive animal is protected even *if the housing development has a "No Pets" policy.*

Can you get reserved parking?

Persons with disabilities have the right to request that landlords reserve them safe and convenient parking in close proximity to their living unit.



REASONABLE MODIFICATION

When physical changes to your own unit are necessary to accommodate Your disability, the housing provider must let you make them, if you pay for them yourself, as long as the changes are reasonable. The housing provider can require you to restore the premises reasonably to its original condition when you leave. If you are unable to pay for reasonable modifications that are necessary to accommodate your disability, you may ask the housing provider to provide the modifications through an interactive process.



Can you be asked about your disability?

NO! No matter why they're asked, questions about your disability are prohibited by the Fair Housing Laws. A landlord, property manager, seller or lender may not use an application form that asks if you have or have had a mental or physical disability or that seeks information about the nature or severity of your disability. You may not be asked to provide your medical records or to sign a document allowing others to see them.

What questions can you be asked?

As long as all applicants are asked the same questions, a landlord can ask for information to show that you can meet the same obligations as any other tenant, with or without a disability.

For example you can be asked:

Questions about financial information to show if you can pay the rent or mortgage.

For references about your history as a tenant.

If you are willing to comply with the building's rules about such things as sanitation and no smoking in common areas.

If you qualify for housing designated for people with a specific disability.

If you are currently using drugs illegally.

If you have been convicted of the illegal manufacture or distribution of a controlled substance.

Remember - The landlord can only ask you these questions if they are asked of all applicants. Asking these questions only of a person who has a disability violates The Fair Housing Laws!

HEALTH & WELLNESS RESOURCE

Physical Fitness

YMCA Riverside Rec. Center –601 Kelly Road– Cumberland Phone : 301-777-9622

Hours of operation : Open 7 days a week.

Income –based membership (Call for information).

Some highlights: indoor swimming pool, a therapy pool, wall climbing, fitness center, indoor walking track, gym and more.



WELLNESS & RECOVERY PROGRAM

Hope Station 632 N. Centre Street, Cumberland, MD 21502 Phone: 240-362-7168 Fax: 240-362-7170 email: HOPEStation@atlanticbbn.net

Dan Snyder, Program Director Kelly Snyder, Advocate This program is run by people recovering from mental illness for people recovering from mental illness.

Hours of operation: Monday-Friday 9:00am-5:00pm Peer Support Line 301-707-8330 Tue-Sat 5pm-9pm



Archway operates with public funds and with money donated from individuals. The agency has an ethical obligation to ensure that the money is spent wisely. More importantly, the agency needs to ensure that the money is spent openly and honestly, in the best interest of the agency and the people it serves.

If you witness anything that falls short of this goal, please report it. It's real easy. Call:

301-777-1700 Extension 4444

No one will answer, but you can leave a message. The messages are checked each week (if it can't wait, you can contact our Compliance Officer at 301.777.1700, Ext. 2125). Please leave your name and telephone number so we can re-contact you while we investigate. As the whistleblower, no action will be taken against you for making a report in good faith.

Thanks!

Revised 07/2018